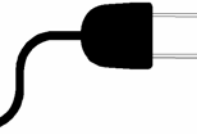


NAVPLG

National Association of Volunteer Programs in Local Government



Plug into your peer network

November, 2004

Newsflash! Post-ICVA Edition

On Wednesday, October 20, 2004, NAVPLG, National Association of Volunteer Programs in Local Government, was pleased to have **Steve McCurley**, an internationally known trainer and speaker in the field of effective volunteer management present "Measuring Your Volunteer Program Effectiveness." The morning began with an outstanding workshop covering the basics of measuring your volunteer program. Steve facilitated much conversation and helped clear the path to more effective ways to measure volunteer programs.

During lunch the first NAVPG Excellence in Volunteer Management Award was presented to **Judy Bottorf, Tempe Police Department**. The award honors an administrator of a volunteer program in local government who reflects the high ideals of the profession and whose dedicated efforts allow volunteers to produce significant achievements.

The first NAVPLG Innovative Volunteer Program was presented to **Dublin, Ohio headed by Christine Nardecchia**. This award was established to honor the outstanding achievements of local government in their creation and implementation of program/service which use volunteers in a creative way to serve both their local government and their community.

Congratulations to both for the dedicated service they give to their community.

After an enjoyable lunch and presentation of awards, the annual T-shirt exchange took place. The competition was rigorous and tons of fun was had by all.

Round table discussions on issues and concerns unique to volunteer management in local government were held in the afternoon. Steve McCurley shared his wisdom and knowledge regarding such topics as enhancing the status of your volunteer program, defining your personal leadership role, and creating senior management support.

At the end of the day, Steve McCurley, gave us the chance of a lifetime to "Ask the Expert." The audience participation with questions regarding their most pressing problems helped all of us with similar issues. Steve's experience in the field of volunteer management made the discussions very educational. We all go home with many new tools.

WEBSITE INFORMATION

The NAVPLG Board's "tech skills" may not be the equal of our people skills. Nonetheless, it was clear to all at the 2003 Annual Meeting that a revamped web site would go a long way toward providing the resources to make our organization very much more useful to its members. A new web site would also help to contain costs by reducing mailings and providing a speedy way to contact the entire membership.

Our vision was to go beyond the basics of the mission, purpose, and how to join.

We wanted to see:

A searchable database. You may need to find other programs in your state, or with a particular specialty, or locate that person you met at ICVA three years ago.

Calendar of events. This can include regional as well as national meetings, programs, conferences and trainings.

Mentor program. So many governments are looking now to volunteerism. How can we share our considerable expertise with all those new managers?

Networking/best practices/ message board. This type of page will help us address issues directly pertaining to volunteerism within government.

Newsletter. Current and archives.

Resource bank. Links to related organizations (AVA, NACo, Points of Light, etc.), training materials, and other resources.

It's not all there yet! But, the first phase of the work has been accomplished by Romola Georgia, Volunteer Resources Manager with the expert help of volunteer Hari Tirumanadham. We now want to know how it is working for you and what else you would like to see. To check out the first phase of the web site, go to www.navplg.org. For NAVPLG members, your login is your email address. You can set your own password. Please email us with your comments and feedback. rgeorgia@ci.sunnyvale.ca.us and sri786@yahoo.com.

MENTORING/APPRENTICE PROGRAM

Are you interested in helping a Volunteer Program Coordinator who is new in the field? NAVPLG is starting a mentoring program within our field to help those new people get their 'footing' in the world of volunteer management. Or, are you new to the field of volunteer management and you would like a mentor to coach you along? The criteria is as follows:

1. Mentors must have at least 3 years experience in the field of volunteer management and member of NAVPLG.

2. Mentors must agree to provide mentoring through telephone or e-mail.
3. Mentor should commit to one year with new member.
4. Relationship will begin with each party providing written information about themselves and their program.
5. Mentors will be assigned to an apprentice by the NAVPLG Mentoring Coordinator.

Go to www.navplg.org for more details!

WE NEED YOUR INPUT!!

We want to include magazine articles, "Best Practices", success stories, book reviews, and other helpful information from our members. But... **WE NEED TO HEAR FROM YOU!** You are the best source for information. All contributors will receive a free gift!

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VOLUNTEERS: CITY/COUNTY CONNECTION

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